

# **Our Commitment to Your Safety**

We have always operated in a manner that meets or exceeds safety guidelines to keep our team and patients safe and healthy. Due to the COVID-19 outbreak, we've increased our safety measures and cleaning protocols. We have made every effort to ensure that exposure is reduced and transmission of the virus is prevented.

## **Here's What You Can Expect:**

- When you arrive, give us a call to let us know you're here. You may be asked to wait outside until we're ready for you to come in. This will reduce the number of people in the office at one time.
- When you enter. We'll take your temperature from your forehead with an infrared thermometer. Anyone with a temperature of 100.4 degrees or more will have to reschedule their appointment for a later date.
- Then, we'll ask you that you wash your hands and rinse your mouth with mouthwash for 60 seconds to kill any germs.
- Finally, you'll fill out a consent form about your own health and if you are currently experiencing any symptoms of COVID-19.
- Remember, all patients must wear a facemask when entering our facility as mandated by the State of Illinois.

## **Changes to Our Building and Treatment Suites:**

- Vacuum units are now available in our treatment suites. This reduces the aerosolization of particulate matter from the mouth during dental procedures.
- We have upgraded our furnace filtration system to include electrostatic filters and UV light units into our ductwork in order to eliminate as many particles as possible throughout the building.
- We've added glass shields to our reception counter to help everyone maintain a healthy distance while checking in.
- Each dental suite is thoroughly disinfected between appointments and dental instruments are sterilized after each use.

**You have a right to a safe, comfortable dental experience.**

**Rest assured, we at Lake County Family  
Dental Care strive to achieve this every day.**